



ZIPCORD GROUP

REG NO: 2014/216252/07
VAT NO: 4230268668

ZIPCORD GROUP WEBSITE PRIVACY STATEMENT – EFFECTIVE 25 FEBRUARY 2019

THIS PRIVACY STATEMENT FORMS PART OF ZIPCORD GROUPS [WEBSITE TERMS AND CONDITIONS](#). IF YOU DO NOT AGREE WITH ANY TERM OF THIS PRIVACY STATEMENT, YOU MUST CEASE YOUR ACCESS OF THIS WEBSITE IMMEDIATELY.

1. DEFINITIONS AND INTERPRETATION

- 1.1. “Personal Information” means information relating to an identifiable, living, natural person and where it is applicable, identifiable, existing juristic person, including all information as defined in the [Protection of Personal Information Act 4 of 2013](#).
- 1.2. “Processing” means the creation, generation, communication, storage, destruction of personal information as more fully defined in the [Protection of Personal Information Act 4](#) of 2013.
- 1.3. “You” or the “user” means any person who accesses and browses this website for any purpose.
- 1.4. “Website” means the website of ZIPCORD GROUP at URL www.zipcord.co.za

2. STATUS AND AMENDMENTS

- 2.1. ZIPCORD GROUP respects your privacy. This privacy policy statement sets out ZIPCORD GROUPS information gathering and dissemination practices in respect of the Website.
- 2.2. This Privacy Policy governs the processing of personal information provided to ZIPCORD GROUP through your use of the Website.
- 2.3. Please note that, due to legal and other developments, ZIPCORD GROUP may amend these terms and conditions from time to time. The version of the terms and conditions effective for this Privacy Policy are indicated by the effective date incorporated in the title of this Privacy Policy. It is your duty to remain apprised of the current version of this Privacy Policy. The date indicated in the heading of this Privacy Policy is the effective date that governs the browsing and use of this Privacy Policy from that date until the next revision of this Privacy Policy becomes effective.
- 2.4. By continuing to browse or use this Privacy Statement after a revised Privacy Policy becomes effective constitutes your agreement to observe this Privacy Policy as may be revised.



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3. **How we use the personal information we collect**

We need to collect personal or other information if we are to meet our obligations to you, to follow your instructions, to inform you of new services and to ensure that our business is geared towards your needs.

4. **Use of technology to monitor your use of our website**

4.1 We gather and analyse information on our visitors use of this website.

4.2 We use this information to monitor which areas of the website are most frequently visited, to assist us to continue developing a value-added service.

4.3 This information is pooled so individual personal information, behaviour or patterns cannot be identified.

5. **Mail, email or SMS promotions**

Provided that you have agreed to this, we may use your personal or other information to send you information on new services or products that may be of interest to you and from time to time will mail, email or SMS information to you about us, our products and services, or our partners and their products or services. If you do not wish to continue receiving this information you may contact us and we will remove you from our mailing list.

6. **Third parties**

6.1 Whenever we commission other organisations to provide support services to us, we will bind them to our privacy policies as far as they may be required to have access to our customers' personal information to perform such services.

6.2 Our website may contain links to or from other sites. While we try to link only to sites that share our high standards and respect for privacy, we are not responsible for the content or the security or privacy practices employed by other sites. We recommend that you always read the privacy and security statements on such sites.

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Suite #453, Post Net, Private Bag X132, 0046

Tel: 012 653 8100

Fax: 086 270 7163

Email: info@zipcord.co.za / Website: www.zipcord.co.za



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7. SECURITY

ZIPCORD GROUP takes reasonable measures to ensure the security and integrity of information submitted to or collected by this website, but cannot under any circumstances be held liable for any loss or other damage sustained by you as a result of unlawful access to or dissemination of any personal information by a third party.

8. QUERIES

If you have any queries about this privacy policy please contact us by emailing info@zipcord.co.za